



South Asia

**Choose certainty.
Add value.**

Training services that add value

Your knowledge partner in training,
certification & qualification.





Training that adds value with certainty in knowledge

The global shift towards a knowledge based economy makes it pivotal for organisations to create a knowledgeable & skilful workforce with clear vision and higher degree of motivation to excel beyond expectations.

In particular, life long learning is the key to survival and success in the new global marketplace.

Our training programmes address critical business issues and assist people & organisations in improving performance and gaining new ground including our industry driven certifications and qualifications. Through effective and targeted training, individuals and organisations will be better equipped to handle the exciting challenges and onslaught of new knowledge ahead.

Our programmes are developed in consultation with employers, industry associations and technical & management experts. Despite your location, company size or how unique your request is, we will always find a solution tailor made to your needs by offering :

- Customised corporate training
- Consulting services
- Certification of persons by examinations
- Vocational education and certification
- Open house programmes
- Skill assessment services
- Conferences & congresses

Our approach

We understand that our participants are unique individuals who respond to different learning styles and we use a variety of training tools to engage them. We diligently ensure there is fit and alignment between training content and the type of training tool used such as lectures, role-play, simulations, tests and many other cutting-edge formats.

As part of our comprehensive training service portfolio, we conduct learning needs analysis and post-training evaluation for clients interested in our in-house training programmes. This is to help clients align business needs and the talent upgradation targeted in specific and much needed areas to optimise their training investments.

Our ultimate objective is to ensure that learning objectives and outcomes are met through the facilitation of knowledge and skills by our specialised trainers and consultants. A successful transfer of learning translates into improved performance at the workplace, our ultimate goal for all our participants and valued clients.



Your benefits

- Gain knowledge from industry experts and highly experienced facilitators.
- Tailor made training programmes are developed based on your unique requirement.
- Training needs analysis to post training evaluation to ensuring optimisation of your training investments.
- Achieve professional qualification based on internationally recognised framework and practices.
- Accredited certification provides you a global recognition.

Why choose TÜV SÜD?

Bringing out the best in your people starts with having the right partner. TÜV SÜD is a premium quality, safety and sustainability solutions service provider that specialises in testing, certification, training and knowledge services. In India, TÜV SÜD has delivered testing, inspection, certification and training solutions for 19 years to over 10000 companies across a wide range of sectors. At TÜV SÜD, we provide a wide range of training programmes from work safety, management systems and technical skills to high-level executive programmes.

In a nutshell:

- Global knowledge partner with worldwide presence.
- Well recognised service provider in the field of Quality, Environment, Safety and Energy.
- Broad spectrum of services in the area of training, consulting and examinations.
- One stop solutions for your learning and qualification needs.
- Quality based working methods.
- Multilingual experts.
- Combination of local expertise and global experience.



Corporate training programmes

Quality

Basics of quality

Training title	Duration
■ Basic concept of quality	1 Day
■ Basics of value engineering and value analysis	1 Day
■ Awareness on cost of quality	1 Day
■ Awareness on quality function deployment	1 Day
■ Awareness on benchmarking	1 Day
■ Awareness on 5S	1 Day
■ Awareness on KAIZEN	1 Day

Quality Management System

Training Title	Duration
■ Awareness on Quality Management System based on ISO 9001:2008	1 Day
■ Awareness on Quality Management System based on ISO 9001:2008 (for workers)	1 Day
■ Awareness on Quality Management System based on ISO/TS 16949:2009	2 Days
■ Awareness on Integrated Management System based on ISO 9001:2008 and ISO 14001:2004	2 Days
■ Awareness on Integrated Management System based on ISO 9001:2008, ISO 14001:2004 and BS OHSAS 18001:2007	2 Days
■ Awareness on Integrated Management System based on ISO 9001:2008 and ISO 22000:2005	2 Days
■ Awareness on Integrated Management System based on ISO 9001:2008 and ISO 27001:2005	2 Days
■ Awareness on Quality Management System based on AS 9100:2009	1 Day
■ Awareness on Quality Management System based on AS 9120:2009	1 Day
■ Internal auditor training course on Quality Management System based on ISO 9001:2008	2 Days
■ Internal auditor training course on Quality Management System based on ISO/TS 16949:2009 (only for automotive industries)	3 Days
■ Internal auditor training course on Quality Management System based on AS 9100:2009	2 Days
■ Internal auditor training course on Quality Management System based on AS 9120:2009	2 Days
■ Know-how on Integrated Management System based on PAS 99 (for top management)	4 Hours



Quality improvement in products, processes and systems

Training title	Duration
■ Quality Management System & Quality Tools Techniques	5 Days
■ Basics on problem solving techniques	1 Day
■ Applied problem solving techniques	2 Days
■ Basics on seven quality tools	1 Day
■ Applied seven quality tools	2 Days
■ Introduction to new seven QC tools	1 Day
■ Basics of statistical process control	1 Day
■ Applied statistical process control	2/3 Days
■ Design of experiments for process optimisation	3 Days
■ Design for Six Sigma (DFSS)	2 Days
■ Core tools (APQP / PPAP / MSA / SPC / FMEA) (recommended for automotive industry)	3 Days
■ FMEA, APQP / PPAP and control plan	2 Days
■ Process FMEA and control plan	2 Days
■ Design FMEA, process FMEA and control plan	2 Days
■ FMEA and control plan	1 Day
■ Quality function deployment	2 Days
■ Reliability engineering	3 Days
■ Geometrical dimensions and tolerances	3 Days
■ Advanced product quality planning	1 Day
■ Measurement system analysis	2 Days
■ Good Manufacturing Practices (GMP)	2 Days
■ Low cost high-tech automation	3 Days
■ 8D problem solving skills	1 Day
■ Total Quality Management (TQM)	2 Days

VDA 6.3 training programmes (TÜV SÜD South Asia is a licensed training provider for VDA-QMC)

Training title	Duration
■ Module A: General basics for process auditor	2 Days
■ Module BI: Process audit – serial production	1.5 Days
■ Module BII: Process audit – product life cycle	3 Days
■ Module C: Certified process auditor with auditor card and certificate	1 Day
■ Module D: Upgrade training (upgrade from old VDA 6.3 to new VDA 6.3)	2 Days
■ Module E: Qualification as process auditor VDA 6.3 in the product life cycle with certified examination	5 Days



Management training programmes

Training title	Duration
■ Inventory management	2 Days
■ Supply chain management	2 Days
■ Factory floor management	1 Day

Lean management

Training title	Duration
■ Introduction to lean management	2 Days
■ Introduction to eight wastes: identification and elimination	1 Day
■ Introduction to 5S and its implementation guidelines	1 Day
■ Value stream mapping	2 Days
■ Flow synchronisation and line balancing	1 Day
■ Total Productive Maintenance (TPM)	2 Days
■ Waste elimination and improvement in housekeeping through 5S implementation	2 Days
■ Mistake proofing (POKA YOKE)	1 Day
■ Single Minute Exchange of Die (SMED)	1 Day
■ Work method standardisation	1 Day
■ Cellular design	1 Day
■ Visual factory	1 Day

Personal certification and qualification training programmes*

Training title	Duration
■ Six Sigma Yellow Belt	2 Days
■ Six Sigma Green Belt	3 Days
■ Six Sigma Black Belt	16 Days
■ Lean Green Belt	4 Days
■ Lean Black Belt	16 Days
■ Lean Six Sigma Green Belt	4 Days
■ Lean Six Sigma Black Belt	16 Days
■ Design for Six Sigma Green Belt	4 Days
■ Certified quality manager	5 Days
■ Certified quality tools expert	5 Days
■ Auditor / lead auditor training course on Quality Management System based on ISO 9001:2008 (NABET Accredited) ***	5 Days
■ Auditor / lead auditor training course on Environment Management System based on ISO 14001:2004 (NABET Accredited) ***	5 Days
■ Auditor / lead auditor training course on Information Security Management System based on ISO 27001:2005 (NABET Accredited) ***	5 Days



Training title	Duration
■ Auditor / lead auditor course on Energy Management Systems based on ISO 50001:2011	5 Days
■ Certified internal auditor training course on Integrated Management System based on ISO 9001:2008 and ISO 14001:2004	3 Days
■ Certified internal auditor training course on Integrated Management System based on ISO 9001:2008, ISO 14001:2004 and BS OHSAS 18001:2007	3 Days
■ Certified internal auditor training course on Integrated Management System based on ISO 14001:2004 and BS OHSAS 18001:2007	3 Days
■ Certified internal auditor training course on Integrated Management System based on ISO 9001:2008 and ISO 22000:2005	3 Days
■ Auditor / lead auditor conversion training course (Environmental Management System based on ISO 14001:2004)	3 Days
■ Auditor / lead auditor conversion course (Occupational Health and Safety based on BS OHSAS 18001:2007)	3 Days
■ Training course on transition to ISO 9001:2008 (Quality Management System Requirements)	1 Day
■ Certified quality tools practitioner	3 Days
■ Certified world class manufacturing practitioner	5 Days
■ Certified better work place practitioner based on 5S concepts	2 Days
■ Certified core tools practitioner	4 Days
■ Certified quality management representative (customised for management system representative)	3 Days
■ SCC training and certified exam for operationally active employees**	2 Days
■ Certified Information Security Management Systems Professional based on ISO 27001:2005	5 Days

*Examination is mandatory, **Available only with German expertise, ***Rules of accreditation applies

Environment management training programmes

Training title	Duration
■ Awareness programme on Environment Management System based on ISO 14001:2004	1 Day
■ Awareness programme on Environment Management System based on ISO 14001:2004 (for top management)	4 Hours
■ Awareness programme on Environment Management System based on ISO 14001:2004 (for workers)	4 Hours
■ Awareness programme on Integrated Management System based on ISO 14001:2004 and BS OHSAS 18001:2007	2 Days
■ Awareness programme on Greenhouse gas accounting and verification based on ISO 14064	2 Days
■ Awareness programme on carbon footprint	1 Day
■ Awareness programme on EHS legal requirements	2 Days
■ Training on Corporate Sustainability Reporting (as per GRI)	1 Day
■ Training programme on product carbon print or general carbon footprint	2 Days
■ Emergency preparedness and response	1 Day
■ Internal auditor training course on Environmental Management System based on ISO 14001:2004	2 Days
■ Lead auditor training course based on greenhouse gas accounting and verification based on ISO 14064	5 Days



Occupational health & safety training programmes

Training title	Duration
■ Awareness programme on occupational health and safety based on BS OHSAS 18001:2007	1 Day
■ Internal auditor training course on occupational health and safety based on BS OHSAS 18001:2007	2 Days
■ Industrial safety	2 Days
■ Hazard identification and analysis	1 Day
■ Personal Protective Equipment (PPE)	1 Day
■ Chemical safety (safe handling of chemicals)	1 Day
■ Working with electrical appliances / tools	1 Day
■ Working at heights	1 Day
■ Lockout / tagout	1 Day
■ Material handling	1 Day
■ Working with cranes & elevators	1 Day
■ Disaster management	1 Day
■ Emergency preparedness (medical emergency management)	1 Day
■ Fire and derivatives	1 Day
■ Evacuation safety (high rise building)	1 Day
■ First aid	1 Day
■ Behaviour based safety management	1 Day

Energy & other new technologies training programmes

Training title	Duration
■ Awareness programme on Energy Management System based on ISO 50001:2011	1 Day
■ Awareness programme on energy efficiency	1 Day
■ Internal auditor training course on energy Management System based on ISO 50001:2011	2 Days
■ Expert for solar technology**	10 Days
■ Expert for solar technology advanced module specialisation photovoltaics**	4 Days
■ Expert for solar technology advanced module specialisation solar heating**	4 Days
■ Photovoltaic plants - planning, sales and maintenance**	4 Days
■ Solar heating plants - planning and sales**	4 Days
■ Hybrid and fuel cell technology for vehicles - basic course**	1 Day
■ Hydrogen technology**	1 Day
■ Electrically instructed person for working with high-voltage systems of fuel cell and hybrid vehicles**	4 Days
■ Awareness programme on renewable energy **	1 Day
■ Hybrid (E- Drive) and Fuel Cell Technology**	2 Days
■ Training program on functional safety based on ISO 26262**	2 Days
■ Training program on energy efficiency in manufacturing industry	2 Days
■ Training program on energy efficiency in building focusing on green building certification	2 Days

**Available only with German expertise



Food and food processing training programmes

Training title	Duration
■ Awareness programme on Global G.A.P	3 Days
■ Awareness programme on Food Safety Management System based on ISO 22000:2005	1 Day
■ Internal auditor training course on Food Safety Management System based on ISO 22000:2005	2 Days
■ Advance course in food HACCP (Hazard Analysis and Critical Control Point) in food, catering & retail sector	2 Days
■ HACCP (Hazard Analysis and Critical Control Point)	1 Day
■ Global G.A.P and organic farming, processing and certification	3 Days
■ Hands on training on analytical equipments (food laboratory)	3 Days
■ Microbiological techniques in food analysis	2 Days
■ Organic farming processing and certification	1 Day
■ Organic inspector course	2 Days

Information technology training programmes

Training title	Duration
■ Awareness programme on Information Security Management System based on ISO 27001:2005	1 Day
■ Awareness programme on IT Service Management based on ISO 20000	1 Day
■ Internal auditor training course on Information Security Management System based on ISO 27001:2005	2 Days
■ IT Office tools at workplace	
- Basic / Intermediate / Advanced Excel	1 Day
- Basic / Intermediate / Advanced PowerPoint	1 Day
- Basic / Intermediate / Advanced Word	1 Day
- Basic / Intermediate / Advanced Access	1 Day
- VB Macros	2 Days
■ MS project	2 Days
■ Project management concepts	1 Day

Product testing & directives training programmes

Training title	Duration
■ Awareness programme on medical devices – Quality Management System based on ISO 13485:2003	1 Day
■ Internal auditing training course on medical devices – Quality Management System based on ISO 13485:2003	2 Days
■ CE Marking of electrical products	1 Day
■ CE Marking of machines	1 Day
■ New machinery directive 2006/42/EC and CE Marking	1 Day
■ Seminar on product certification & CE Marking	1 Day
■ Pressure equipment directives 97/23/EC	2 Days



Machine directive 2006/42/EC training programmes

Training title

- Awareness programme on primary packaging material for medicinal products and applications of Good Manufacturing Practices (GMP) based on ISO 15378:2011

Duration

1 Day

Laboratory quality management system training programmes

Training title

- Awareness programme training for competence of testing and calibration laboratories as per ISO 17025:2005
- Awareness training requirements for the competence of testing and calibration laboratories as per ISO 17025:2005 and measurement of uncertainty

Duration

1 Day

3 Days

Softlines related training programmes

Training title

- Awareness programme on CPSIA (Consumer Product Safety Improvement Act)
- Awareness programme on social accountability based on SA 8000:2008
- Internal auditor training course on social accountability based on SA 8000:2008
- Application of Six Sigma in garment industry
- Awareness program on social compliance for textile industry
- Labeling regulations in Europe & USA
- Ecological requirements in for textile industry
- Fabric and garment inspections
- Fabric inspection
- Garment inspection
- Home furnishing inspections for textile industry
- Organic textiles - processing and certification
- Quality control training program on fabric & garment
- REACH regulation & its impact to the textile industries
- Awareness program on "Basic concepts of leather testing & Restricted Substances List (RSL)"
- Technical skills for sales persons in stores for textile industry
- Technical skills for the merchandisers for textile industry

Duration

2 Days

1 Day

2 Days

1 Day

1 Day

1 Day

1 Day

1 Day

1 Day

1 Day

1 Day

2 Days

2 Days

1 Day

1 Day

1 Day

1 Day



Training title

- Textile testing and evaluation of results
- Tools to improve productivity in garment industry
- Workshop on understanding and monitoring of SA 8000:2008 systems
- Training program for lab technicians
- Statistical tools for garment industry
- Formaldehyde testing

Duration

- 1 Day
- 2 Days
- 1 Day
- 1 Day
- 5 Days
- 2 Days

Personality development & performance improvement training programmes

Training title

- Creating service mindset
- Cross cultural sensitisation
- Customer relationship management, business & social etiquette
- Business skills over cultural differences
- Conflict resolution – organisational perspective
- Goal setting (goal setting & action planning)
- Change management (leading change)
- Creativity, innovation, lateral thinking
- Business & social etiquette
- Self awareness & transformation
- Corporate polish
- Communication skills & team building
- English language enhancement
- Interpersonal skills
- Personality development
- Personal effectiveness
- Professional telephone skills
- Team building (building high performance team)
- Time management
- Stress management
- Presentation skills

Duration

- 2 Days
- 1 Day
- 1 Day
- 1 day
- 1 Day
- 1 Day
- 2 Days
- 2 Days
- 2 Days
- 2 Days
- 1 Day
- 2 Days
- 5 Days
- 2 Days
- 2 Days
- 1 Day
- 1 Day
- 1 Day
- 1 Day
- 1 Day



South Asia

Call a TÜV SÜD expert today on 1800-212-2000 to find out how we can add value to your most important asset - Your employees.

Write to us at info@tuv-sud.in or log on to www.tuv-sud.in for more information.

Please check our training calendar for upcoming trainings: <http://www.tuv-sud.in/training-calendar>

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