Organisations worldwide have recognised the importance of conducting learning and development programmes for their employees. Professionals also seek to undertake advanced courses independently for updating their knowledge and skill sets. This has led to a spurt in the demand for non-formal education and corporate training programmes offered by Learning Service Providers (LSPs).

With the ever increasing number of players in the LSP space, training institutes such as yours, may feel a pressing need to gain a competitive edge by differentiating your offerings. This may render customer acquisition to be difficult.

**What is ISO 29990?**

ISO 29990 is a quality management system especially applicable for LSPs. Certification against this standard will enhance the quality of your offerings and enable you to become the preferred choice of your customers. This standard specifies a unified approach and requirement for LSPs, like corporations, vocational training institutions, life-long learning centers and non-conventional corporate training providers around the world. As ISO 29990 assures standardised value-added programmes and processes, it helps you get an added advantage over your competitors.

**Why is it important?**

ISO 29990 is a standard for education and professional practice and speaks volumes about the LSP’s focus on delivering quality education.

It also encourages you to meet the undefined and implied needs of learners, thus, enabling you to offer well-designed training modules. This standard lays emphasis on the outcome of the education process and sets up a structure to compare the training outcome against the learning objectives. ISO 29990 allows you to deliver quality services while continuously improving your operational effectiveness.

The standard provides a framework for your training
institute to have financial and risk management system to safeguard a learner’s rights against the pre-closure of the LSP.

How can we help you?
As an internationally accredited Certification Body for various management systems, TÜV SÜD’s certificates are accepted and recognised globally. We have extensive experience in auditing and certifying a wide range of internationally recognised management systems, including ISO 29990.

With our experienced team’s auditing, your organisation will get an in-depth understanding of developing high-quality learning programmes for your customers. From our on-site audits to certification, you will get insights to identify opportunities and minimise potential risks by incorporating principles of ISO 29990 in your processes and programmes.

TÜV SÜD will conduct a qualitative and quantitative analysis after the audit. A detailed report and analysis of your programmes will be produced at its conclusion. By assessing your strengths and weaknesses, you will be able to drive your business excellence levels and ultimately, increase your profitability.

Beyond the certification, we also provide you feedback on the most effective ways to improve your existing processes and enhance your educational and training programmes. This will enable you to build and sustain market credibility.

Your business benefits

- **Improve marketability** – As a LSP, your business gains global visibility and public trust by showing that you are committed to ensuring the integrity and excellence of your learning programmes.
- **Enhance credibility** – ISO 29990 will enable you to have an outstanding performance during the tendering work from official bodies.
- **Reduce costs** – By following the standards required for ISO 29990, you eliminate redundant services from your processes and will be able to analyse and plan ahead for the ever-changing requirements of the industry. By acting swiftly, you will be able to mitigate risks.
- **Enhance processes** – An ISO 29990 certification will help you enhance your existing processes and enable you to significantly improve your internal quality potential.

- **Brand building** – Due to implementing standardised processes that adapt the PDCA cycle, recruiting expert training faculty and offering state-of-the-art infrastructure and facilities; you will become the preferred training provider of many learners and organisations.
- **A strong reputation** – In an increasingly complex business environment, trust remains a vital element for customers and stakeholders. Our world-wide recognised certification mark efficiently demonstrates your commitment to compliance and quality.

Why choose TÜV SÜD?
Having TÜV SÜD as your certification partner not only allows your company to lean on our experience but also lends your brand the distinction of the TÜV SÜD certification mark, a powerful demonstration of your commitment to quality management.

The audit and certification process of TÜV SÜD provides you with a transparent analysis and reliable assessment of your present programmes. Auditing undertaken by our team of experts, will benefit you in implementation of valuable tools for developing effective, learner-centered trainings and their delivery for sustainable growth of your business. This will facilitate improved productivity and adherence to global quality standards.

Choose certainty. Add value.
TÜV SÜD is a premium quality, safety and sustainability solutions provider that specialises in testing, inspection, auditing, certification, training and knowledge services. Represented in over 1000 locations worldwide, we hold accreditations in Europe, the Americas, the Middle East and Asia. By delivering objective solutions to our customers, we add tangible value to businesses, consumers and the environment.

**Related services**
TÜV SÜD provides the following related services:

- **ISO 9001 – Quality management system certification**
- **ISO 50001 – Energy management system certification**
- **OHSAS 18001 – Occupational health and safety management system certification**